



**Maitland Baptist Church
Child Care Limited
Out of School Hours Care**



CUSTOMER SURVEY

We are constantly striving to provide better care and service. This survey is part of the process. Please help us to do this by completing this survey and returning it to your Centre Supervisor or email it to admin@mbcoosh.org.au
Thankyou

1. How can the service best meet the needs of your child/children in terms of:
a) Interest based Programming; b) Life Skills; c) Homework; d) Communicating their day to you

2. Please comment on how the service staff interact with your child/ren

3. What Community groups would you like your child/ren have access to through our program?

4. What suggestions can you make to enable you to provide evaluations of our program?

5. What activities would you like your child/ren to participate in over the next Twelve (12) months?

6. What topics relevant to your family would you like to see in the Service Newsletter?

7. What issues have you regarding the care of your child/ren?

8. What topics do you feel the staff would benefit from knowing more about?



**MAITLAND BAPTIST CHURCH
CHILDCARE LIMITED
General Survey Questions**