

Maitland Baptist Churc Child Care Limited

Maitland Baptist Church OOSH Newsletter

30/10/2023

Dear Parents,

As we head towards the end of the year at a rapid pace I'm reminded that for many, this year has been one of change. I've watched the Kindy kids grow and become more confident in their surroundings, and the year 6 kids become ready to enter high school in 2024.

We have also seen many changes around the requirements of food preparation, transport, rest and child safety (to mention just a few). We are seeking to continue to find ways to improve our service delivery with more 'Fun Days' in term 4 and into 2024. Our staff have been involved in training with "We Belong Education" & Children's Guardian over the term.

We thank you for the privilege it is to care for and support your children each day in our centres.

Please note that we will close our centres on Friday, 22nd Dec 2023 and reopen on Monday, 8th Jan 2024.

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- Main Office Address: 226A High Street, Maitland
- Main Office Number: 49391840
- Main Office Email: admin@mbcoosh.org.au
- Website:
 <u>Mbcoosh.org.au</u>





We at Maitland Baptist Child Care would like to say thank you to the original custodians of the land. Thank you to the Wonnarua and Awabakal People for letting us share your land. We promise to look after it.

2024 Enrolments

Re-Enrolment Process

Maitland Baptist Church Child Care Limited

We have now sent out our re-enrolment forms to current families that have permanent bookings. If you haven't received yours yet, please contact the main office via email: <u>enrolments@mbcoosh.org.au</u> and we can re-issue this for you. If you are having issues in completing this, please visit our main office and our friendly admin team can assist you.

Our re-enrolment forms are due back by the 30th November. All forms received after this date will have their permanent bookings removed and all days required added to the bottom of the waitlist. Please note, that your accounts need to remain up to date in order for your bookings to be carried over to 2024.

New Enrolments

Our new enrolment process has not yet been released, however this will be completely online and will streamline our enrolment process. If you have a new child starting next year and have not yet completed a waiting list form, we ask that you please complete this so that when this is up and running, we can email you the link to the online enrolment portal.

Upcoming Vacation Care

Our Vacation Care forms for December (18-22nd December) and January (8th-31st January) will be emailed to current families on Monday 13th November.

School will finish on Friday 15th December. We will have our Rutherford and Thornton Centres open 18th-22nd December. We will then re-open our Metford, Rutherford and Thornton Centres on 8th January 2024.

Please note, that due to some behaviours shown at our previous excursions, we have made some changes for all future excursions. This change will be that any child that has been suspended from OOSH, absconded or exhibited violent behaviours throughout the term prior, or children that have consistent incidents at OOSH will be ineligible to go on the excursions for that holiday period. Further information will be released in the centres in the coming weeks.

2024 Price Increase

Our fees will be changing effective from Monday 8th January 2024.

Permanent Before School C	are
Current: \$19.20	will be \$20.60
Casual Before School Care Current: \$21.50	will be \$23.00
Permanent After School Ca	re
Current: \$23.60	will be \$25.60
Casual After School Care Current: \$25.90	will be \$28.00
Vacation Care/Pupil Free D	Pay
Current: \$60.00	will be \$63.00
Vacation Big Day In Current: \$70.00	will be \$73.00

Any Scheduled Excursions will be an additional cost and not eligible for CCS



Government Information

Payment Changes

We are no longer able to accept cash payments. We have 3 payment methods available:

- Ezi-Debit (third-party direct debit system that automatically takes payments on a weekly basis. Please note, there is a surcharge with this option)
- Direct Transfer (we will send you our bank information and individual code that you use as your reference. Payments can be made as frequently as you like as long as the account remains up to date)
- Credit/Debit Card (this method can be used either over the phone or in person at our Main Office)

Absences

All allowable absences are accrued per financial year (July-June). From July 2023, absences were reset back to 42 allowable absences for the year.

Absences can be counted differently depending on the centre used:

- If you are using Before and After School Care in 2 centres e.g. Rutherford Before School Care and Maitland and are absent from both in the same day, this will count as 2 absences.
- If you attend the same centre for morning and afternoon care, and are absent for both sessions in the same day, this will count as 1 absence.
- Absences are accrued per child not per parent, this affects anyone who has their child enrolled under more than one account.
- If you have a permanent booking that falls on a Public holiday, this will be marked as an absence.

When you have reached your allowable absences, you will be required to provide a medical certificate in order to continue CCS on those absent days.

Alternatively, if signed court orders have been supplied, and the absence is due to split care arrangements, the court orders can be used as supporting documents to continue to receive CCS for absences relating to the Court Orders only.

Families will be able to continue to use evidence of a positive COVID-19 test result from a government agency or pathology service to access additional absences.

Reporting Income 23/24 Financial Year

A reminder that if you are currently receiving Child Care Subsidy, that updating your Income Estimate for this Financial Year (2023-2024) is now overdue. If this has not completed, the Government may have stopped all Child Care Subsidy applied to your account, and you will be charged full fees.

This can be completed through your my.gov.au account, or through the Centrelink App on your phone.

You may then need to contact Centrelink to get any eligible CCS reinstated.



General Information

Reminders

• Signing in and out

Please ensure you sign your child in for all BSC bookings and sign out for all ASC bookings, on both the ipad and paper roll. If this is not completed, you may not receive eligible fee relief for that entire week as the sessions are unable to be processed by the Government.

• Emailing/Leaving Messages

When contacting the Main Office, please ensure you add the child's full name, the centre used and the reason you are contacting us. This will ensure that your message is passed on to the relevant staff and will reduce the time it takes to respond to your request.

Complaints

If you have any concerns regarding your child whilst in our care, please talk to the Supervisor at the centre first. They will be able to assist you with any questions you may have as the staff in the office may not have any knowledge regarding your concerns and would need to follow up with the Supervisor. If you are not satisfied after you have spoken to the Supervisor, you may then contact the office who will direct you to the relevant Manager.

If you have any further questions regarding this, we can send you a copy of our Complaints Procedure.

Facebook Groups

See below for the QR codes for each service or click on the name of the service to take you direct to the group. Alternatively, you can search the below names in Facebook to find the groups.

Bolwarra Before & After School Care



East Maitland Before & After School Care



Hinton Before & After School Care



Largs After School

<u>Care</u>



Maitland After School



Metford After School Care & Vacation Care



Rutherford Before & After School Care &



<u>Tarro Before &</u> <u>After School Care</u>



Tenambit Before & After School Care



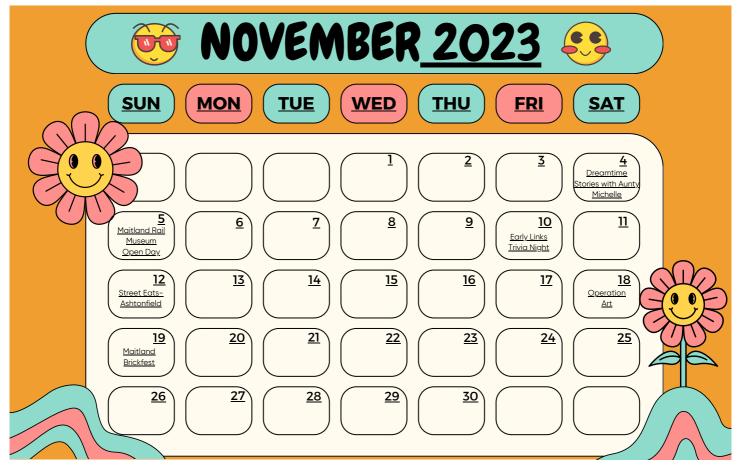
<u>Thornton Before &</u> <u>After School Care &</u> Vacation Care



Community

What's Happening in Our Local Community

Please find below a calendar of local events for the month of August. Clicking on each event will take you directly to the corresponding website for further information/tickets.



Healthy Kid-Friendly Recipes

Click the links to take you to some yummy recipes that your kids are sure to enjoy.





Rainbow Smoothie Popsicles

e <u>Chicken Pasta</u>



<u>Frozen Tropical</u> <u>Fruit Yoghurt</u>

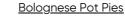


Pizza Rolls





<u>Watermelon Fruit Straps</u>



Child Safety-Did You Know?

As a parent/guardian, you can request WWCC from all potential baby sitters, tutors, coaches etc., and verify them to ensure the person looking after your child is Safe.

Further information can be found <u>here</u>.

To verify a potential hire, click <u>here</u>.